

## E-filetexas.gov Helpful Hints

On **August 23, 2014 eFileTexas.gov added into Production the new version (3.8)** that contains several new features that you might find useful. A few of these noteworthy additions are listed below:

1. **Return for Correction Update** - This new feature will make it easier for clerks to know when an original filing was submitted and allow them to use the submission date of the original filing as the docket date easier.
  - If you resubmit your filing after corrections have been made it must be submitted in the **original envelope which must include the number** in order to receive the previous file stamp date.
2. **Weekend Filings** - This new feature will default Monday as the submitted date for filings submitted on the weekends.
3. **Password to Modify Auto Rejections** - With this new feature, the system will auto-reject any filings that are password protected or locked.

If you have questions about any of the three options you will need to contact your Electronic Service Provider (ESP) example: Pro-Doc, Efiletexas.gov and File Time. These features are handled by the providers not the courts.

Please find the contact number for a few providers below if you have any questions.

### **Contact Numbers**

E-file.txcourts.gov- 855-839-3453

FileTime- 800-658-1233

ProDoc Efiling- 800-759-5418

One Legal- 800-938-8815

File& Serve Xpress- 877-433-4533

eLawServices- 800-943-4085

\* If you do not see your service provider please visit the [www.efiletexas.gov](http://www.efiletexas.gov) website